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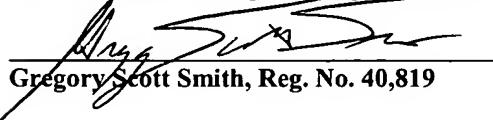
In Re Application of:)
GOUX, Timothy Gayle)
Serial No.: Unassigned /0044581)
Filed: October 23, 2001)
For: A SYSTEM AND METHOD FOR)
IMPROVING THE OPERATION)
OF A BUSINESS ENTITY AND)
MONITORING AND)
REPORTING THE RESULTS)
THEREOF)

Group Art Unit: Unassigned

Examiner: Unassigned

Atty. Docket No. CARE1
(8116.110574)

I hereby certify that this correspondence is being
deposited via Express Mail Service in envelope EL 812793556 US
addressed to: Commissioner for Patents, Box Amendment,
P.O. Box 2327, Arlington, Virginia 22202 on November 21, 2001.


Gregory Scott Smith, Reg. No. 40,819

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MAR 29 2002

Technology Center 2100

PRELIMINARY AMENDMENT

Box Amendment
Commissioner for Patents
P.O. Box 2327
Arlington, Virginia 22202

Sir:

Prior to the first Office Action, please amend the above-identified patent application
as follows:

IN THE SPECIFICATION:

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GROUP 3600

On page 1 line 5, after the title "A SYSTEM AND METHOD FOR IMPROVING THE
OPERATION OF A BUSINESS ENTITY AND MONITORING AND REPORTING THE
RESULTS THEREOF" insert --RELATED APPLICATIONS